

# ContineoHealth Response to COVID-19

Dedicating our internal staff, Epic consultants and internal partners to support you 24x7

Contineo Health recognizes the historic struggle against the Coronavirus / COVID-19 pandemic and is committed to aid in this fight. Regardless the need facing healthcare organizations, Contineo is prepared to play a supporting role to help free up clinicians' time, support overburdened technical or manned systems and processes, and creatively address challenges none of us faced just a few short weeks ago.

## We are here 24x7

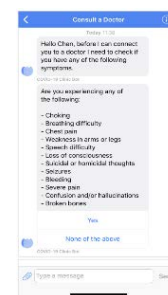
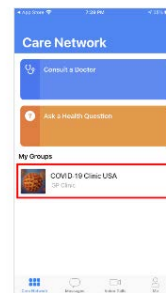
To that end, our staff is prepared to answer the call 24 hours a day, 7 days a week to leverage or reconfigure our existing team to partner with you. Some considerations, many of which can be launched within one business day, include:

- Established Dayton, OH based, Remote Service Desk providing On-Demand EHR and Technical Services
- 24x7 support availability with trained healthcare professionals in a support capacity
- Ability to provide overflow support to your existing COVID-19 triage and telehealth workflows
- Virtual Platform for training Physicians, Nurses and other healthcare workers
- Certified Epic MyChart expertise to integrate eCheckin, Video Visits, and COVID-19 Screening Tests

## Virtual Triage Platform to Address Coronavirus / COVID-19

Contineo has collaborated with MyDoc (UST Global ecosystem partner) to operationalize our COVID-19 Clinical Online Chat + Video Triage Platform for US Provider Systems. This Virtual Triage Platform can be implemented quickly and includes a simple and effective process, saving you time and freeing vital resources, while continuing to service your care population in an efficient and meaningful way.

- Simple, user friendly, mobile and online process
- CDC compliant triage chatbot, integrated for patient onboarding
- Secure communication and compliant video visits
- Rapid onboarding and intelligent rostering of medical teams
- Remote Monitoring of high-risk patients in isolation
- Scheduling and Claims integrations with existing EHR (based on Medicare regulations)



If you are interested in using our platform or need any other assistance please reach out to us at **888.466.5506** or find out more at [Contineo-Health.com/COVID19](https://Contineo-Health.com/COVID19)

For more than a decade Contineo Health has been committed to refining healthcare delivery and improving patient outcomes through the effective use of IT. If there is any way Contineo can assist you in combating this pandemic, even in a nontraditional or creative consideration, please contact us. We've helped to build your HIT environment — let us help you leverage technology to win this battle together.

We are on call for you 24x7, with you in spirit, thought, and prayer, and ready to support you in service.