



MANAGED SERVICES

Contineo's Managed Services is an SLA-based offering with both leveraged and dedicated resource options. Our Certified Epic teams offer clients speed-to-value, clinical and technical insight and reduced risk with predictable, high-quality results at a fraction of the cost. Our reporting teams operate as a seamless extension of Client IT teams by fully adapting to existing development and change control processes.

EPIC Enterprise BI

- ❖ Standard and Custom Epic Clarity/RWB Reports (Clinical, Operational, Analytical)
- ❖ Revenue Cycle Reporting (Denials, Charges, Bad Debt, KPI Metrics)
- ❖ Quality Measure Reporting (MU, MACRA/MIPS, PQRS, DSRIP, UDS, Medi-Cal)
- ❖ Epic Caboodle and Clarity ETL maintenance, troubleshooting and handling upgrades
- ❖ Standard and Custom Dashboards (Radar, Slicer-Dicer, Qlik, Tableau)

EPIC Clinical Application IT

- ❖ Enterprise Application Support (Ambulatory/Cadence/MyChart/Healthy Planet)
- ❖ Master File Maintenance, Tickets and Issue Resolution
- ❖ Interface and Queue Monitoring
- ❖ Legacy Data Extraction, Conversion and Integration
- ❖ Testing, validation and Updates

CONTACT US AT AMS@CONTINEO-HEALTH.COM
FOR MORE INFORMATION

