



Behavioral Health Implementation

Mental Health conditions cost US over \$200 Billion making it the most expensive medical condition in our country. People with serious mental illness die on average 25 years earlier than those without, primarily due to the comorbidities with diabetes, heart disease & asthma.

Contineo has been collaborating with various hospitals implementing Epic, Cerner, Meditech & other EMRs to accelerate clinical information interoperability between physical and behavioral health providers and improve coordination across various modalities of care for people with mental illness. Data Integration with Behavioral Health softwares such as myAvatar, Valant, MedEZ into the current EMR workflows is a key component of our work.

We emphasize on holding specialty design sessions for the behavioral health user group to help SMEs make decisions about clinical content and customize the system for their specialty.

Inpatient Evaluation Design Categories:

- 1) Nurse documents on admitted patient
- 2) Nurse Completes initial assessments
- 3) Psychiatrist meets and continues documentation, created treatment plan
- 4) Design the Inpatient navigator for efficient flow

Outpatient Workflow Design Categories:

- 1) Patient Review tools,
- 2) Ordering tools,
- 3) Documentation tools,
- 4) Charging tools and
- 5) Clinical Decision support tools (based on Analytical Engines)

Group Therapy Sessions: Group therapy sessions can be designed in both Inpatient and outpatient settings:

- 1) Psychiatric treatment plan
- 2) Problem List, ICD-10 codes
- 3) Medications
- 4) Outpatient Synopsis
- 5) Confidentiality

Contineo Health Advantage

- Experience working with various health systems to develop their EMR specific Inpatient, Outpatient therapy, follow-up office visits and Group Discussion visits.
- Proven Population Health Implementation and Integration expertise with Epic & Cerner Inpatient, Ambulatory & Population Health modules.
- Experience with organizational change management and clinical process redesign. Clinical Experience in Group therapy session design and planning with focus on patient privacy.
- Designing & Implementing Psychiatric treatment plans, including designing preference lists, smartsets, synopsis, confidentiality settings and so on.
- External EMR mapping, design and integration, (e.g myAvatar workflows into Epic & Cerner Inpatient and Outpatient settings). Our dedicated interoperability team ensures there are minimal workflow disruptions for the clinical user.
- Accelerated deployment once the build plan is finalized. Weekly updates and stakeholder meetings to track updates and progress on the program. Early detection of problems leading to quick resolution.

Billing and Revenue Cycle training

Adding Behavioral Health services means knowing what services you can bill for, learning a web of new codes and numbers, identifying which staff members can be reimbursed, training staff to code services appropriately and taking advantage of new payment methods. Contineo Methodology:

- Build a streamlined revenue process with your Hospital and Professional Billing teams to ensure all appropriate charges are available to end users.
- Design payor/plan and alternate payor logic to account for managed care, fee for service, and capitated plans.
- Setup Claim grouping rules to bundle the charges, components and component groups to handle claims.
- Summarize and clarify services that are covered, professionals that can be reimbursed and visits that are billable.

Registry, Reporting and Care Coordination:

- Leveraging Epic's Healthy Planet & Cerner's HealthIntent infrastructure to build custom Registry for the Behavioral Health Program and capture SDOH (social determinants of health) data about your patients
- Design & development of Reports and Dashboards to help them keep track of their patient populations and monitor key metrics
- Using the Longitudinal Plan of Care to keep all members of the patient's care team engaged in the patient's care and goals